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<Date>

<PROV_NM>
<ATTN>
<FRST_LN_ADDR> <SEC_LN_ADDR>
<City_NM>, <STE_CD> <ZIP_CD>

Re: Changes in drug formularies effective January 1, 2020

Dear <PROV_NM>,

Effective January 1, 2020, we will make changes to our drug formularies to help ensure our customers have access to affordable, clinically appropriate drug therapy options.¹ As a result of our combination with Express Scripts, we are able to include more preferred-brand drugs in key classes, and we are adding additional clinical utilization management edits for immediate increased savings, quality, and safety for your patients.

What these changes mean to you and your patients with Cigna coverage

We identified one or more of your patients with a Cigna pharmacy benefit who received coverage for a drug affected by these changes, and we recently sent letters to them explaining the drug list changes. Therefore, **they may contact you directly to discuss drug alternatives.**

About the formulary changes

- The enclosed list highlights the covered preferred-brand and generic drugs within the affected drug classes for patients on our Standard Prescription Drug List.
- You can also find a detailed list of changes on the Cigna for Health Care Professionals website (CignaforHCP.com > Resources > Pharmacy Resources > Cigna's Prescription Drug Lists > 2020 Prescription Drug List Changes). Note that you do *not* need to be a registered user of the website to access this list.
- To search for alternative drugs for your patients with Cigna coverage and view their estimated out-of-pocket costs based on their plan benefits, please **log in** to CignaforHCP.com. Then, perform a patient search by name, Cigna ID number, or date of birth. Note that you *do* need to be a registered user of the website to use this tool.

If you have questions about these changes, please call Cigna Customer Service at 800.88Cigna (882.4462).

Thank you for your shared commitment to help our customers better manage their medication therapies and improve their health outcomes.

Sincerely,

Jon Maesner, PharmD
Chief Pharmacy Officer
Cigna Pharmacy Management

Enclosure

¹ For Texas and Louisiana insured customers, the effective date may be deferred until the plan renewal date as required by state law.