

## NCMGMA Commitment to Safety

NCMGMA's COVID Protocol Executive Summary details how the organization is collaboratively working with the Renaissance Hotel to host a safe in-person meeting. NCMGMA recognizes the importance of the safety of all of those on site at the 2021 NCMGMA Fall Conference.

Our Commitment to Safety Agreement is a living document that will continue to evolve based on state and federal guidance to ensure that all participants are as committed as we are to following safety and health protocols on site.

This document will cover the following categories:

- Attendee & Staffing Expectations
- Marriott Protocols & Cleaning Procedures
- Registration
- CLEAR Health Pass
- Food & Beverage
- Screening, Testing, & Contact Tracing
- Meetings & Exhibitor Hall
- Misc. & CDC

## Attending & Staffing Expectations

Understanding there is a shared responsibility in keeping our NCMGMA friends, family and our partners who work with the hotel/facility safe, attendees, exhibitors and staff are all expected to:

- Wear masks at all times while in public places with the exception of when actively eating or drinking. *Additional masks will be made available at the registration desk.*
- Practice social distancing, staying at least 6 feet from other guests and hotel associates.
- Wash hands often.
- Complete the CLEAR Health Pass requirements as delivered by NCMGMA's offices.
  - If a participant receives a RED symptom screener score, they will go to a secondary screening area at which time a staff member will determine conference eligibility. NCMGMA will not cover any COVID testing costs for participants who may be asked not to attend any related NCMGMA event due to receiving a RED symptom screening score.
  - Questions should be directed to NCMGMA staff.

## Marriott

### [Hotel Protocols & Cleaning Procedures](#)

Sanitation Station & disposable masks will be available at NCMGMA Registration Desk.

# Registration

As part of the entry requirements for NCMGMA's Fall Conference, all participants (attendees, exhibitors, guests, speakers, and staff) must complete a health screening survey and provide proof of full vaccination status or provide proof of a negative Covid-19 test 48 hours before attending the conference. Masks are required with the exception of actively eating or drinking.

- **Attendee Registration Protocol:**
  - Staff/Volunteer to give envelope with badge to attendee.
  - Attendee to take one Mag Mutual tote bag which will include:
    - color-appropriate badge holder
      - Attendees = BLACK
      - New Members = GREEN
      - Exhibitors = Blue
    - Mag Mutual Swag (provided)
    - 1 Program Booklet
  - Attendees MUST log in to begin a profile (if not previously completed) to complete the CLEAR Health Pass symptom screener. This ONLY is to be done at registration.
  - Once an attendee has a **GREEN PASS** they are to show a volunteer/staff to receive the a sticker and are clear to attend the conference events.
  - If an attendee's symptom screener shows **RED**, that individual will check in for secondary screening which will include a manual symptom screener and temperature will be taken (100.4 or below according to CDC). Staff will then determine if participant will receive access to the conference events.
  
- **Exhibitor Registration Protocol**
  - All Companies are to check in with registration desk to receive a package with exhibitor information. Individually, exhibitors will check in with registration to complete their Clear Health Pass. . Exhibitor Booths are allowed:
    - 1 tote bag per company
    - 1 program booklet
  - Exhibitors MUST log in to begin a profile (if not previously completed) to complete the daily CLEAR Health Pass symptom screener.
  - Once an attendee has a **GREEN PASS** they are to show a volunteer/staff to receive a colored sticker and are clear to attend the conference events.
  - If an attendee's symptom screener shows **RED**, that individual will check in for secondary screening which will include a manual symptom screener and temperature will be taken (100.4 or below according to CDC). Staff will then determine if participant will receive access to the conference events.

# CLEAR Health Pass

Message to all participants sent prior to event as well as reminders & QR codes will be available onsite:

As part of our commitment to health and safety, we are excited to announce that we are using [CLEAR](#) to ensure we're following a standard health screening protocol. Health Pass by CLEAR will help make your entry to the Fall Conference seamless.

We request that you **enroll in CLEAR prior to the conference** to ensure an easier, faster entry to NCMGMA Fall Conference. It takes less than 2 minutes to sign up. Please follow the below instructions to get started:

## 2021 Fall Conference Attendee Clear Health Pass

### Action Required from all Attendees

Thank you for registering to attend the 2021 NCMGMA Fall Conference. As part of the entry requirements for NCMGMA's Fall Conference, all participants (attendees, exhibitors, guests, speakers and staff) must complete a health screening survey and provide proof of full vaccination status or provide proof of a negative Covid-19 test 48 hours before attending the conference.

- NCMGMA has partnered with Health Pass by CLEAR, which provides secure, digital proof of COVID-related health insights via a free mobile app. Complete your health screening with Health Pass by CLEAR ahead of time. Download and enroll here: <https://clear.app.link/NCMGMA>.
- For the most seamless registration possible, every guest should enroll with CLEAR before coming to the conference to complete their COVID-19 pre-screening. We encourage all guests to complete this process at least 24 hours before reporting to the event
- Your one-time enrollment only takes 2-3 minutes and can be done from anywhere. [Download the app](#), tap "Get Started" on the Health Pass tile, and enter event code NCMGMA.
- Already a CLEAR Member? Just use the email address for your existing membership and snap a selfie to confirm that you are you. **IF YOU ALREADY HAVE THE APP DOWNLOADED FROM OUR LAST EVENT, PLEASE BE SURE TO UPDATE THE APP BEFORE YOU BEGIN THIS PROCESS.**
- New to CLEAR? Grab your ID (driver's license or passport) and your phone - then you'll never need your ID for CLEAR again!

### Health Pass by CLEAR

Enroll and complete your Health pass before arriving at the conference:

1. [Download the CLEAR app](#).
2. Select Health Pass and confirm code: NCMGMA.
3. Easily enroll or verify your identity with a quick selfie.
4. Select the health screening verification you will be providing and follow the prompts to verify your CDC Vaccine Card or link to your test provider. Please note that syncing times vary by provider, so make sure to do this step at least 24 hours before arriving at the conference!
5. On the morning before you arrive, reopen Health Pass to complete the health screening survey to get your Health Pass.

6. Once your survey is completed, you will receive a red or green Health Pass.
7. If green, be ready to show your Health Pass!



### How to link your COVID-19 vaccine or COVID-19 test results in Health Pass:

Link to your vaccine or test record once for a seamless Health Pass experience!

- **Upload a photo of your CDC Vaccine Card** -- When prompted to add your vaccination, select 'add your vaccination card.' Take a photo of your vaccination card and confirm your vaccine information. Please note, the photo of your CDC card is used to generate a green or red Health Pass. You will not be able to access it again after it is taken. **(Video: [CDC Card Upload Experience](#))**. Best practices when uploading your CDC card include: scan original CDC cards only (no photocopies), place CDC card against a dark background (to easily detect edges), and please note that your card must have an unobstructed CDC emblem, title and subtitle in order to upload
- **Digitally link a vaccine** -- Select your vaccine provider in the menu or by searching 'other providers'. Log-in to your patient portal and follow instructions to securely link your account with CLEAR. The CLEAR app is integrated with select healthcare providers and pharmacies. If you are unable to find your provider in search, CLEAR may not be able to link with them at this time. Please go back and upload a photo of your CDC Vaccine Card! Check that your COVID-19 vaccine appears in your patient portal, if not we recommend you reach out to your provider directly. If found, your results will link automatically and it may take up to 1 hour to verify your results within Health Pass - do not try to resync your results. **Video: [Human API Vaccine connection experience](#)**.
- **Digitally link a COVID-19 test result** -- Select your testing provider in the menu or by searching 'other providers'. Log-in to your patient portal and follow instructions to securely link your account with CLEAR. The CLEAR app is integrated with select healthcare providers and pharmacies. If you are unable to find your provider or unable to link a test, please be prepared to bring a physical copy of your test results and your ID to entrance. **Video: [Lab Linking Experience](#)**.

### Having trouble with Health Pass?

Reach out to the CLEAR team at [clientservices@clearme.com](mailto:clientservices@clearme.com).

Trust and transparency are CLEAR's top priority, and with Health Pass, users are always in control of their health information. Personal information is only used to deliver a frictionless and secure experience with CLEAR and NCMGMA. You can read more details about this in CLEAR's Privacy Policy [here](#).

#### Questions?

If you have any questions about enrolling in CLEAR, please reach out to [clientservices@clearme.com](mailto:clientservices@clearme.com) or tap "Get In Touch" in the app for assistance.

***Disclaimer:** CLEAR will not share your specific answers to any questions with your organization. CLEAR may provide reporting to your organization on your usage of Health Pass with your organization, including your green, amber, or red status.*

Symptom Screener Questions & Expected Protocol: Exhibit B

## Food & Beverage

- All meals will provide individually wrapped or "Grab and Go" type of meals to help with ease of meal distribution. If set up as a buffet, a server will be assisting.
- Patio seating (outside) will be used as often as possible for food functions as an option for participants.
- Thursday reception will be held outside in the Renaissance Patio area.
- Coffee service & Water Coolers will be self-serve with staff wiping down used surfaces often.

## Meetings & Exhibitor Hall

The Exhibitor Hall features 8x10 booth spaces, so socially distancing is possible within the hall and within booths. Exhibitors are asked to consider staffing with only two booth personnel during high traffic times.

## Contacts & Misc.

All questions or concerns should be directed to NCMGMA Staff who can be found at NCMGMA's registration.

[Latest from CDC](#)

[Asheville COVID Travel Updates](#)

**Face Coverings:** (Updated: 9/22/21) - **Masks are required indoors** at all public places in Buncombe County - including Asheville - regardless of vaccination status. This order remains in effect through October 31, 2021, and may be extended based on data trends.