

## AGENDA: PAYER LIAISON CHECK IN -

<b>MEETING SUMMARY</b>		<b>DATE:</b> standing date <b>TIME:</b> standing time <b>LOCATION:</b> Dial in: provide the # to direct dial	
<b>ATTENDEES</b>		WellCare NC Payer Resource Page Info	
AGENDA ITEMS			
#	Topic / Time	Comments	Next Steps
1.	Committee Goal Review	Committee Goals: 1) Support members and payers in developing sustainable, collaborative relationships. 2) Increase member awareness of key considerations relative to our state's payer contracting landscape. 3) Serve as a resource for members in addressing overarching payer contracting issues.	
2.	Payer Resource Page: <b>Payer Contacts</b> a) Provider Relations b) 984.867.8637 c) <a href="mailto:NCProviderRelations@WellCare.com">NCProviderRelations@WellCare.com</a>	<b>Phone:</b> 984.867.8637 (voice message)  <a href="mailto:NCProviderRelations@WellCare.com">NCProviderRelations@WellCare.com</a> , This is a one stop shop that is monitored throughout the day by a manager.	
3.	Payer Resource Page: <b>Market Share</b> a) % market share a. Unknown b) Lines of business and covered lives a. Standard Plan Medicaid Participants c) Product list a. N/A d) Narrow networks not included in standard contracts (ask for links) a. N/A	WellCare only provides Medicaid and Medicare coverage. NC is a new state for them for Medicaid.  They are a statewide plan.	

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4.	<p>Payer Resource Page: <b>Fee Schedules/Value-based programs</b></p> <ul style="list-style-type: none"> <li>a) Link to instructions on how to obtain             <ul style="list-style-type: none"> <li>a. WellCare follows DHHS reimbursement : <a href="https://medicaid.ncdhhs.gov/providers/fee-schedules">https://medicaid.ncdhhs.gov/providers/fee-schedules</a></li> </ul> </li> <li>b) Links to value-based programs/description by specialty             <ul style="list-style-type: none"> <li>a. Please refer to DHHS for the current AMH program offerings: <a href="https://medicaid.ncdhhs.gov/transformation/advanced-medical-home">https://medicaid.ncdhhs.gov/transformation/advanced-medical-home</a></li> </ul> </li> </ul>	<p>WellCare follows DHHS reimbursement: <a href="https://medicaid.ncdhhs.gov/providers/fee-schedules">https://medicaid.ncdhhs.gov/providers/fee-schedules</a></p> <p>Please refer to DHHS for the current AMH program offerings: <a href="https://medicaid.ncdhhs.gov/transformation/advanced-medical-home">https://medicaid.ncdhhs.gov/transformation/advanced-medical-home</a></p>	
5.	<p>Payer Resource Page: <b>ACO/MCO/CIN</b></p> <ul style="list-style-type: none"> <li>a) Relationships?</li> <li>b) Contacts?</li> <li>c) Orientation information?             <ul style="list-style-type: none"> <li>a. Will be available as we approach implementation: <a href="https://www.wellcare.com/nc">https://www.wellcare.com/nc</a></li> </ul> </li> </ul>	<p>Will be available as we approach implementation: <a href="https://www.wellcare.com/nc">https://www.wellcare.com/nc</a></p>	
6.	<p>Payer Resource Page: <b>Other Resources</b></p> <ul style="list-style-type: none"> <li>a) Links?</li> <li>b) Comments?</li> </ul>	<p>WellCare's NC website has a lot of helpful information for providers and members. <a href="https://www.wellcare.com/nc">https://www.wellcare.com/nc</a></p>	