

## QUICK REFERENCE GUIDE:

# OBTAIN PAYER FEE SCHEDULES

### UNITED HEALTHCARE

1. Log in to UHC provider portal at [UHCProvider.com](https://UHCProvider.com)
2. Select 'Claims, Billing & Payments'
3. Select 'Look-up Fee Schedule for Contracted Rates for CPT and HCPCS Codes'
4. Select 'Go to Fee Schedule Look-up'

For assistance email [southeastprteam@uhc.com](mailto:southeastprteam@uhc.com) or [networkhelp@uhc.com](mailto:networkhelp@uhc.com). Include health care professional / facility name, contact name & phone number, any tracking / reference numbers, TIN, and brief description of issue.

### CIGNA

1. Log in to the Cigna for Health Care Professionals website at [CignaforHCP.com](https://CignaforHCP.com)
2. Click 'Working with Cigna' at the top of page
3. Request a copy of your fee schedule under the 'Fee Schedule' column
4. Request a copy of your participating provider agreement under the 'Information Requests' column

For assistance with the website, call 1-800-853-2713

### AETNA

- Email [feeschedule@aetna.com](mailto:feeschedule@aetna.com) with TIN, contact telephone number, and a spreadsheet of CPT codes (and modifiers, if applicable). OR
- Access payment estimator and fee schedule through Availity provider portal:
  1. Log in to Availity at [availity.com](https://availity.com)
  2. Click 'Claims & Payments' then 'Fee Schedule Listing' then 'Fee Schedules'
  3. Select 'Aetna' in the Payer dropdown and accept disclaimers
  4. Enter your provider information then click 'Next'
  5. Select a fee schedule, such as 'Open Choice (Medical)' and click 'Next'
  6. Enter up to 25 CPT code/modifier combinations, then click 'Submit' and 'Export'

For assistance, contact Provider Relations Service Center at 1-800-624-0756 (HMO and Medicare Advantage) or 1-888-632-3862 (PPO)

### HUMANA

- Call 1-800-626-2741 and follow the prompts for Contracting, provide TIN and request fee schedule. OR
- Email [Humanaproviderservices@humana.com](mailto:Humanaproviderservices@humana.com), provide TIN and request fee schedule