

QUICK REFERENCE GUIDE:

# PAYER PROFILE

## PAYER NAME

### Payer Contacts List

Department	Contact Name	Title	Email	Phone
Contracting	See below		<a href="mailto:ProviderRecruitmentNC@amerihealth.com">ProviderRecruitmentNC@amerihealth.com</a>	1-844-399-0474
Provider Relations	See below		See below by region	1-888-738-0004
Credentialing	Must have application in NC Tracks		<a href="https://www.nctracks.nc.gov/content/public/providers/provider-enrollment.html">https://www.nctracks.nc.gov/content/public/providers/provider-enrollment.html</a>	

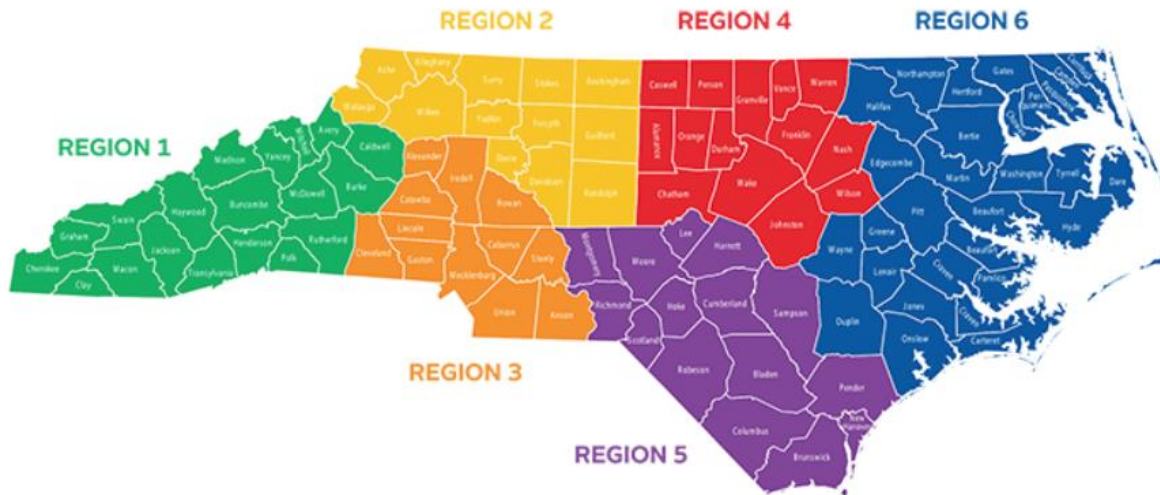
### Market Share and Products/Networks Information

Information	Detail
Lines of Business & Covered Lives	<ul style="list-style-type: none"> <li>Name - #</li> <li>Name - #</li> </ul>
Products	<ul style="list-style-type: none"> <li>Name – AmeriHealth Caritas Next</li> <li>Name</li> <li>Name</li> </ul>
Narrow Networks* <i>*Not Included in Standard Contracts</i>	<ul style="list-style-type: none"> <li>Contract-specific parameters, not appropriate for a mass-distributed document</li> </ul>

### Fee Schedules/Value-based Programs

Information	Detail
How to Obtain Fee Schedules	<ul style="list-style-type: none"> <li>Link – you contact your Provider account executive via email by region see below.</li> <li>Instructions</li> </ul>
Value-based Programs	<ul style="list-style-type: none"> <li>Specialty / Description – Behavioral Health                             <ul style="list-style-type: none"> <li>Link - <a href="https://www.amerhealthcaritasnc.com/assets/pdf/provider/behavioral-health-provider-quality-enhancement.pdf">https://www.amerhealthcaritasnc.com/assets/pdf/provider/behavioral-health-provider-quality-enhancement.pdf</a></li> </ul> </li> <li>Specialty / Description - Prenatal                             <ul style="list-style-type: none"> <li>Link - <a href="https://www.amerhealthcaritasnc.com/assets/pdf/provider/perinatal-quality-enhancement.pdf">https://www.amerhealthcaritasnc.com/assets/pdf/provider/perinatal-quality-enhancement.pdf</a></li> </ul> </li> <li>Specialty / Description – Primary Care                             <ul style="list-style-type: none"> <li>Link- <a href="https://www.amerhealthcaritasnc.com/assets/pdf/provider/provider-total-cost-of-care-quality-enhancement.pdf">https://www.amerhealthcaritasnc.com/assets/pdf/provider/provider-total-cost-of-care-quality-enhancement.pdf</a></li> </ul> </li> </ul>
<i>Please refer to DHHS for the current AMH program offerings</i>	

# Provider Network Account Executives



The below email boxes are **unable to receive protected health information (PHI) and/or secured messages**. A provider network account executive (AE) will respond within **two business days**. At that time, additional PHI can be shared in a secure environment. For inquiries after business hours, contact Provider Services at **1-888-738-0004**.

- **Region 1**  
[pnm\\_region1@amerihealthcaritasnc.com](mailto:pnm_region1@amerihealthcaritasnc.com)
- **Region 2**  
[pnm\\_region2@amerihealthcaritasnc.com](mailto:pnm_region2@amerihealthcaritasnc.com)
- **Region 3**  
[pnm\\_region3@amerihealthcaritasnc.com](mailto:pnm_region3@amerihealthcaritasnc.com)
- **Region 4**  
[pnm\\_region4@amerihealthcaritasnc.com](mailto:pnm_region4@amerihealthcaritasnc.com)
- **Region 5**  
[pnm\\_region5@amerihealthcaritasnc.com](mailto:pnm_region5@amerihealthcaritasnc.com)
- **Region 6**  
[pnm\\_region6@amerihealthcaritasnc.com](mailto:pnm_region6@amerihealthcaritasnc.com)