

**PAYER PROFILE
QUICK REFERENCE GUIDE**



Cigna Healthcare

Payer Contacts List

Department	Contact	Email or Web Page	Phone
Credentialing - Medical	N/A	PSSCentral@Cigna.com	1 (800) 882-4462
Credentialing - Dental	N/A	dentistenrollment@cigna.com	1 (800) 882-4462
Credentialing - Behavioral	N/A	BehavioralHCPEnrollment@evernorth.com	1 (800) 433-5768
Provider Portal	N/A	CignaforHCP.com	N/A
Provider Services	N/A	https://www.cigna.com/health-care-providers/	1 (800) 882-4462
Customer Service	24 hours a day, 365 days a year	Log in to myCigna to start a chat	1 (800) 997-1654
Pharmacy	Mariam Ocansey	https://www.cigna.com/health-care-providers/pharmacy/	1 (800) 922-1557
Provider Engagement Commercial		Customer Service @ 800-88-CIGNA	1-800-88-CIGNA
Provider Engagement, Medicare	Sam Price	samuel.price@cigna.com	(704) 641-2151

Market Share & Products / Networks Information

Information	Detail
Lines of Business & Covered Lives	Commercial Medicare
Products (North Carolina)	HMO PPO
Narrow Networks	N/A

Fee Schedules / Value Based Programs

Information	Detail
Fee Schedules	Contact Network Operations to obtain full fee schedules
Value-Based Programs	Partnership for Quality (P4Q) Pathway to Partnership for Quality