

PAYER PROFILE



Blue Cross and Blue Shield of North Carolina (Blue Cross NC) Healthy Blue

Payer Contacts List

Department	Contact Name	Title	Email	Phone
Contracting			NCPProviderQuestions@NCHealthyBlue.com	844-594-5072; Option 4
Provider Relations				
Credentialing				

Market Share and Products/Networks Information

Information	Detail
Lines of Business & Covered Lives	<ul style="list-style-type: none"> TBD
Products	<ul style="list-style-type: none"> TBD
Narrow Networks* <i>*Not Included in Standard Contracts</i>	<ul style="list-style-type: none"> Contract specific parameters, not appropriate for mass distributed document

Fee Schedules/Value-based Programs

Information	Detail
How to Obtain Fee Schedules	<ul style="list-style-type: none"> Healthy Blue follows DHHS reimbursement Full fee schedules can be found at: https://medicaid.ncdhhs.gov/providers/fee-schedules
Value-based Programs	<ul style="list-style-type: none"> Blue Cross and Blue Shield of North Carolina (Blue Cross NC) Healthy Blue Medicaid Provider site: https://provider.healthybluenc.com/north-carolina-provider/home <ul style="list-style-type: none"> This site contains guides, policy library, training materials, and information on Healthy Blue programs.
<i>Please refer to DHHS for the current AMH program offerings</i>	https://medicaid.ncdhhs.gov/transformation/advanced-medical-home