

UHC PAYER PROFILE

AGENDA ITEMS			
#	Topic / Time	Comments	Next Steps
1.	Committee Goal Review	<p>Committee Goals:</p> <ol style="list-style-type: none"> 1) Support members and payers in developing sustainable, collaborative relationships. 2) Increase member awareness of key considerations relative to our state's payer contracting landscape. 3) Serve as a resource for members in addressing overarching payer contracting issues. 	
2.	<p>Payer Resource Page: Payer Contacts</p> <ol style="list-style-type: none"> a) Name b) Phone c) Email <p>(ask for all they will give to us – by geography)</p>	<p>Michelle completed the contacts section below. Larger groups have designated contracting reps. If unsure of who to contact, email the contracting email address below and it will be routed to appropriate person.</p> <p><u>UnitedHealthcare Contacts</u></p> <p>Contracting: carolinas_physician_contracting@uhc.com</p> <p>Provider Relations: southeastprteam@uhc.com</p>	
3.	<p>Payer Resource Page: Market Share</p> <ol style="list-style-type: none"> a) % market share b) Lines of business and covered lives c) Product list d) Narrow networks not included in standard contracts (ask for links) 	<ol style="list-style-type: none"> a) Information available in the public domain and updates frequently b) Commercial, Medicare, Medicaid, VACCN, Exchanges c) Available in the Admin Guide on www.uhcprovider.com d) Contract specific parameters, not appropriate for mass distributed document 	
4.	<p>Payer Resource Page: Fee Schedules/Value-based programs</p> <ol style="list-style-type: none"> a) Link to instructions on how to obtain b) Links to value-based programs/description by specialty 	<p>Network bulletins posted are on the UHC provider website www.uhcprovider.com. They provide 90 days notice of any policy changes. Questions regarding changes should be routed to provider relations email. Requests for full fee schedules should be routed to networkhelp@uhc.com. Fees for specific products/members can be looked up on the <u>UnitedHealthcare Provider Portal</u> www.uhcprovider.com. This site contains LINK (for secure functions) and houses our guides, policy library, training</p>	

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		materials, and information on some value programs.	
5.	Payer Resource Page: ACO/MCO/CIN a) Relationships? b) Contacts? c) Orientation information?	a) Continuum of value based opportunities determined by groups capabilities and readiness Contact Network Management (contracting) carolinas_physician_contracting@uhc.com b) c) Determined after contract established	
6.	Payer Resource Page: Other Resources a) Links? b) Comments?	Credentialing status/questions: email networkhelp@uhc.com	